

New Name – Same Standard of Excellence

The Center for the Deaf and Hard of Hearing is pleased to announce that it is changing its name to the Center for Communication, Hearing & Deafness.

Only the name has changed — the Center will remain Wisconsin's trusted resource for state-of-the-art services and technologies to help children and adults with hearing loss. None of its core programs or philosophies will change. The Center remains steadfast in its dedication to providing unbiased information regarding the full spectrum of communication options for individuals with hearing loss and offering best-in-class services to help children and adults live more active, independent lives regardless of their degree of hearing loss or what method of communication they choose.

Why the name change? The primary reason is to broaden the agency's mission so it can better respond to the changing needs and requirements in our community. This will enable the Center to continue to thrive and remain a leader in helping children and adults overcome the challenges posed by hearing loss as well as other language or communication barriers. It will also allow

the Center to build on its commitment to ensure equal access to language, communication and education for all members of the community and will open the door for expanded services.

An Open House to formally announce the Center's new name and unveil its new logo and sign will be held on Thursday, May 6th, as part of our celebration of Better Hearing and Speech Month. We invite you, our valued clients, supporters and friends, to join us that day, and share in this exciting new chapter in the Center's history.

Get details about the CCHD Open House

Please call 414-604-2200 or visit our new website at www.cchdwi.org.



The Center has a new name, but will continue to be Wisconsin's trusted resource for state-of-the-art services and technologies for children and adults with hearing loss.

The Center for Communication, Hearing & Deafness is a nonprofit organization whose purpose is to help infants, children and adults reach their fullest potential by eliminating communication and language barriers through personalized services, technology and education.

NOW OPEN: Milwaukee County's First Group Homes for Deaf Adults

The Center for Communication, Hearing & Deafness recently celebrated the opening of Milwaukee County's first-ever group homes for Deaf adults and co-hosted an Open House with Options for Community Growth at the women's group home on March 4. This exciting new living option for Deaf adults in Milwaukee County who have developmental disabilities is the culmination of years of advocacy efforts to bring together individuals who share a common language so they can live more independently and have an improved quality of life. Two Deaf group homes were opened, one for women and one for men, and while this is an excellent start and a dream come true for many, CCHD Community Rehabilitation Coordinator Ruth Stuhr, says that there is still a need for at least two more group homes for Deaf men in the area.

The Center is grateful to all of the people, including staff from Milwaukee County and many professionals and citizens within the community, who came together and supported this effort to meet Deaf adults' need to live and communicate with people who are fluent in ASL – their language.

For more information, please contact Ruth Stuhr at rstuhr@cchdwi.org.

How to Contact UniversaLink

Phone: (414) 541-5465 / (800) 755-7994

VP: (866) 954-9435

Email: universalink@cchdwi.org

Hours: Monday – Friday, 9:00 AM – 5:00 PM

Wednesdays, 9:00 AM 7:00 PM

**Appointments Recommended,
Walk-ins Welcome.**

Wisconsin's Largest Selection of Assistive Hearing Devices



Did you know that UniversaLink, the Center's hearing technology showroom has Wisconsin's largest selection of items to help individuals with hearing loss hear and communicate better? UniversaLink also has a staff of caring, knowledgeable people who can help you learn about and select just the right gadgets to meet your needs. Two of our staff members are also fluent in ASL. Whether you're looking for an amplified phone, visual doorbell, specialized smoke detector, Bluetooth neckloop or unique sign language gift, UniversaLink has what you need.

One of the area's best kept secrets, UniversaLink covers "everything BUT hearing aids" (which are available through Community Audiology Services) and provides free one-on-one consultations to help you discover ways to make daily living much easier, no matter how mild or severe your hearing loss is. Does your business have Deaf or hard of hearing employees? UniversaLink also provides worksite assessments to identify which accommodations will help your staff work more effectively.

Can't make it into the showroom? UniversaLink can come to you if you live in the metro-Milwaukee area and have mobility or transportation issues. And, a home visit may even be free if your income qualifies.

At UniversaLink, our goal is to help you learn what options are available to hear and communicate better and to provide affordable access to the latest devices to make your life easier. If you haven't been in to see us lately, please stop by to discover all that UniversaLink has to offer!

UniversalLink: Making a Difference

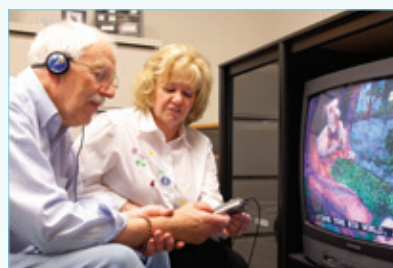
“Sarah” has been a customer of UniversalLink for years, periodically coming in with her mom to purchase equipment. She has severe hearing loss, but also some cognitive issues that have often made finding just the right technology solution a little more challenging.

A couple of months ago, Sarah’s mom called to tell us that Sarah was still unwilling to use the phone despite the fact that she had both a Voice Carry Over (VCO) and a CapTel captioned telephone at home to use. This was a concern because Sarah’s mother, who lives with her, had been experiencing health issues and she was worried that if she needed Sarah to call for help, she would be unable to do so.

A home visit was quickly arranged to find out why Sarah was refusing to make or receive calls. When the Communication Technology Counselor met with Sarah, she learned that Sarah still had some confusion about how to use her captioned phone during live calls, and so didn’t have the confidence to even practice with it. The Technology Counselor had the idea to have Sarah try using her phone with a headset, so she could hear better and be hands-free when talking, making it a little easier to concentrate on reading the captions. This combination proved to be the key. Somehow a little training and a wireless headset made things ‘click’ in Sarah’s mind, and after just one practice call, she decided to call her sister and ended up chatting for ten minutes.

A week later her mom reported she’d often find Sarah on the phone calling a friend or relative. It was her new social outlet, a way of helping Sarah be more independent, and a huge weight off her mom’s shoulders knowing that she could now count on Sarah to make an emergency call for her if needed.

Trouble Hearing TV? We Can Help.



Although TV dialogue is often rapid-fire, obscured by music, sound effects, or overlapping conversations, the

most common reason people have trouble hearing their TV is because they are too far away from the source of sound.

Why does that matter? Higher frequency sounds, like “s”, “t”, “f” “th” and most consonant sounds, aren’t able to travel far. These sounds help us distinguish one word from another. As a result, the farther we are from the source of sound, the less likely it is that these sounds will reach our ears.

TV Listening Systems help bring the sound of the television right to your ears so you don’t miss any sounds or make your ears compete with other background noise. They usually use either infrared technology (like a remote control) or radio signals to transmit sound. The listener wears a receiver – usually headphones or a neckoop – to hear the sound signal and adjust the volume to a comfortable level. Some TV Listening Systems, like TV Ears, give you the option of using a wireless speaker that can be set next to you while you are watching TV. This is a nice option for people not comfortable wearing headset devices.

Whatever your preference, TV Listening Systems can make a huge difference in your ability to enjoy watching television, and UniversalLink carries a variety of options to meet your needs.

Would you like to learn more? Call or stop by the UniversalLink showroom and find out if a TV Listening System is right for you.



Don't Miss the 7th Annual Gardens Luncheon

Event Summary

What: Annual Gardens Luncheon

When: Thursday, April 15
11:00 AM – 1:30 PM

Where: The Astor Hotel,
Milwaukee

Cost: \$65 – Order your tickets
online at www.cchdwi.org



Tasting Tuesday

Who says wine and beer tastings have to be stuffy? Join us for Tasting Tuesday on June 15 at the Milwaukee Ale House and support CCHD.

Sample a wide variety of beers and wines from around the world, and enjoy great food and live music by the Dan Dance Trio. You will also be able to bid on exciting items like sports collectibles, original artwork,

vacation getaways and more in the silent auction, or try your luck in our special raffle!

To learn more about Tasting Tuesday 2010 and purchase tickets, visit CCHD online at www.cchdwi.org or call 414-604-2200.

Event Summary

What: Tasting Tuesday –
Beer & Wine Tasting

When: Tuesday, June 15
5:30 PM – 9:30 PM

Where: The Milwaukee Ale
House, Milwaukee

Cost: \$45 single / \$80 couple /
\$350 for 10 – Get tickets online
at www.cchdwi.org



CCHD Welcomes Internationally Recognized

A-V Expert Warren Estabrooks

Professionals and parents, mark your calendars for two exciting learning opportunities coming soon. CCHD will be hosting a special workshop on April 30 featuring internationally recognized experts in Auditory-Verbal Therapy, Warren Estabrooks, President and CEO of WE Listen International, and Karen MacIver-Lux, Director of MacIver-Lux Auditory Learning Services.

During this workshop, “Listening for Life,” Mr. Estabrooks and Ms. MacIver-Lux will focus on the knowledge and clinical and teaching skills required to ‘raise the bar’ on professional delivery of service to achieve optimal outcomes in children with hearing loss.

CEU’s from the AG Bell Academy for Listening and Spoken Language, and ASHA will be available for this invaluable learning opportunity.

Event Summary

What: “Listening for Life”
Professional Workshop

When: Friday, April 30
7:30 AM – 5:00 PM

Where: The Hilton Milwaukee
City Center

Cost: \$150 (includes lunch & CEU’s)

Register Online: www.cchdwi.org

Special Invitation to Parents

You’re invited to participate in a special workshop just for you!

On Thursday, April 29 at CCHD from 6:30 PM to 8:30 PM, Warren Estabrooks will present “The Power of Parents” and Karen MacIver-Lux will present, “Listening in Color.”

This parent workshop is **FREE** to attend, but registration in advance is required.

To reserve your place call 414-604-2200 or Email mstranahan@cchdwi.org.

Thanks to our donors who help make it possible to continue the work of the Center.

We gratefully acknowledge contributions recorded between November 21, 2009 and February 8, 2010. Every effort has been made to ensure that all donors are listed. If there are inadvertent errors or omissions, please call 414-604-2200.

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 Wisconsin Families for Hands and Voices

2010 HAAA National Convention in Milwaukee

On June 17 – 20, Milwaukee will host the 2010 Hearing Loss Association of America's national convention. The convention features keynote speaker Bill Barkeley, an adventurer and mountain climber who is Deaf-Blind, plus an excellent research symposium on Hearing Aid Research and Development: What It Means for the Consumer. There will be workshops geared toward parents, professionals, and consumers plus a wide variety of exhibitors from across the country. CCHD will be exhibiting too with CCHD Program Director Deb Kravit as one of the convention's guest speakers.

New WAD Website

Have you seen the new Wisconsin Association of the Deaf website? Check it out at www.wisdeaf.org. The redesigned site features great information to keep you informed about issues and events, as well as a list of active Deaf Clubs and other groups around the state. Plus, we're proud to have CCHD's very own Cookie Roang, Program Specialist for the Kellogg Child and Family Program, on the WAD Board of Directors and serving as Membership Secretary.

Connect and Share at IAmHearingImpaired.com

One of the greatest benefits of the internet is how easily it connects us with others who share common interests and experiences. One of the latest examples of that is IAmHearingImpaired.com, a social networking website for people with hearing loss. This site was created and designed by someone who knows first hand the challenges and frustrations of life with hearing loss, and who wanted to create an online community for individuals like himself. Discuss hearing-related issues and share information and experiences among members through a message board, weekly live chat and a blog. To learn more, visit www.IAmHearingImpaired.com.

Name: Cara Gerspach

Volunteer for: 8 months

How she helps:

Cara provides much needed office assistance, helping staff with copying, putting folders and informational packets together, answering phones at the front desk, and more. She also helped out at the children's Winter Wonderland Party in December. According to CCHD Volunteer Coordinator Ruta Murphy, "Cara always comes in with a smile and is willing to help out with whatever we need. She's been a great asset to CCHD."



Why she supports CCHD: "Due to the economy, I lost my job in Human Resources. So, I decided I wanted to contribute to the community by volunteering. It's rewarding to volunteer and support the mission of CCHD, and I like knowing that what I'm doing directly helps children and families in our community."

CCHD thanks all of our volunteers who give so generously of their time and talents to help out at the Center. Recent volunteers include:

Shanon Aylesworth	Brenda Lerner
Darcy Baier	Mairi Love
Sam Ballas	Gary Metz
Donnette Beaudoin	Vicki Metz
Lisa Bowe	Taylor Marquardt
Surya Chionesu	Kari Molleson
Kyleigh Corder	Sharon Plummer
Mary Deuster	Melody Rupp
Roberta Eberhardy	Ralph Schroeder
Cara Gerspach	Amy Smallcombe
Debra Graff	Jeremiah Smith
Emily Jansen	John Steinle



CENTER FOR COMMUNICATION, HEARING & DEAFNESS
10243 W. NATIONAL AVE.
WEST ALLIS, WI 53227-2028

Moving? You can help the Center to save some money and reduce mailing costs by letting us know if your address changes. To notify us of an address change, please call 414-604-2200 (voice) / 414-604-7217 (TTY) or e-mail info@cchdwi.org.

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Are you on Facebook or Twitter? So is CCHD!

Become a fan of CCHD or follow us on Twitter to get breaking news, useful information and notice of upcoming events. Your feedback is very important to us, and these are also great forums to share your ideas and comments, and to interact with others who also have an interest in hearing issues.

Find us by searching for CCHD_WI on both Facebook and Twitter, or go to our website at www.cchdwi.org and click on the Facebook or Twitter links. See you online soon!



Walk 4 Hearing

Join CCHD on Sunday, May 16 at Veterans Park in Milwaukee as we walk to raise awareness of hearing loss in the 2010 HLAA Milwaukee Walk4Hearing.

When you walk on the CCHD Walk4Hearing team, you'll be adding your voice to this nationwide effort to spread the word about how many people are affected by hearing loss and face communication barriers on a daily basis. You'll also be directly supporting CCHD and state-of-the-art programs and services for children and adults in Wisconsin who are challenged by hearing loss.

The CCHD team goal is to have each

walker donate or collect pledges of \$20 or more, but any amount will help the cause. If you'd like to set up your own team of family members or co-workers, you can do that too – just remember to designate that your team is supporting CCHD.

Whether you can walk with us in person or just in spirit, please sign up and start raising awareness... and dollars...to support the 2010 Milwaukee Walk4Hearing. Visit www.cchdwi.org for a link to the Walk4Hearing webpage.

